

User Notice

Cairns® Commando® HP3 Rescue Helmet with Defender® Visor

MSA Corporate Center
1000 Cranberry Woods Drive
Cranberry Township, PA 16066
800.MSA.2222
www.MSAnet.com

September 7, 2011

MSA has become aware that certain Cairns Commando HP3 Rescue Helmets with the Defender Visor may not comply with all electrical insulation test requirements of the NFPA 1971, 2007 Standard.

Affected helmets were shipped with the earlap attached to the helmet shell on the outside of the impact cap, as shown in Figure 1. This configuration could result in the transmission of an electrical charge to the wearer should an electrical source come in contact with the metal clip on the rear of the helmet.

MSA recommends that users retrofit these helmets with the Hook & Loop Fastener Kit (part number 10123253). The kit contains six hook pads, which are to be attached to the inside surface of the impact cap. With the new pads attached, the earlap can be easily removed and reattached to these pads, as shown in Figure 2. Installation of the kit will ensure that the helmet complies with the NFPA electrical insulation requirements.

Helmets manufactured on or after October 7, 2010 were shipped with the earlap already attached to the inside surface of the impact cap and do not need retrofitted.



Figure 1



Figure 2



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To order a free kit (one kit required per helmet), please complete the attached order form and fax it to MSA Customer Service at the number indicated on the form. MSA recommends that all users of affected helmets take immediate action to order and install this kit.

We regret any inconvenience that this situation may cause; however, we trust that you will accept the indicated measures to address this potential safety concern. If you have any questions, please contact MSA Customer Service at 1-877-672-3473.

Very truly yours,

A handwritten signature in black ink, appearing to read "Charles J. Seibel, Jr." with a stylized flourish at the end.

Charles J. Seibel, Jr.
Manager of Product Safety

Enclosure

PS11027-02



Hook & Loop Fastener Kit Order Form

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This order form applies to the July XX, 2011 User Notice regarding the Cairns Commando HP3 Rescue Helmet with Defender Visor. To obtain hook and loop fastener kits for affected helmets (one kit required per helmet), please complete the information below and fax this form to MSA Customer Service.

Fax this form to: 877-672-3930 or 724-741-1560

Upon receipt, MSA will ship the appropriate number of hook & loop fastener kits (P/N 10123253) to you free of charge.

Company: _____

Address: _____

Contact: _____

Phone: _____ Fax: _____

E-Mail: _____

Date: _____

Quantity of hook & loop fastener kits required: _____
(one kit required per affected helmet)

If you have any questions, please contact MSA Customer Service at 1-877-672-3473.

- MSA Use Only -

Order Reason Code: HP3 - HP3 User Notice

PS11027-03