



## Safety Notice

### Comfo® Air-Purifying Respirator Cartridges

March 23, 2017

Dear MSA Respirator Customer,

**MSA Corporate Center**  
1000 Cranberry Woods Drive  
Cranberry Township, PA 16066  
800.MSA.2222  
www.MSAafety.com

MSA recently determined that a small percentage of Comfo Combination Cartridges manufactured from September 1, 2016 through December 11, 2016, may not comply with the NIOSH required P100 filter minimum efficiency level of 99.97% for particulates. The affected cartridges types are listed below:

Cartridge Type	Cartridge Part Number	Six-Pack Part Number
GMA-P100	814923	815178
GMB-P100	814925	815179
GMC-P100	814902	815180
GMD-P100	814924	815181
GME-P100	10148662	815182
GMI-P100	814903	815184
Mersorb-P100	814905	815185

Our investigation confirmed that the reduced efficiency is due to leakage caused by separation of the adhesive used to bond the P100 filter component to the cartridge body. The adhesive separation was found to occur after final production and testing. Since this condition is internal to the cartridge assembly, it is not detectable by the user during normal respirator inspections or seal checks.

**As a result of this condition, MSA requests that you immediately remove from service all affected cartridges indicated above that were manufactured during the specified time period. MSA has corrected this condition and will replace affected cartridges free of charge.**

#### Identifying Affected Cartridges:

All affected individual cartridges, six-pack cartons of cartridges, and over-pack boxes of cartridge six-packs are marked with a date code containing the two-digit week followed by the two-digit year of manufacture. The date codes of affected cartridges range from: "3516" through "4916" and represents the time period from September 1, 2016 through December 11, 2016. Disregard any letter that follows the four-digit code. See the photos on the next page for examples of date code locations.

#### Obtaining Replacement Cartridges and Returning Affected Cartridges:

To obtain replacement cartridges, please complete the enclosed *Return / Replacement Cartridge Order Form* and email it to MSA Customer Service at the appropriate email address below. Replacement cartridges will be shipped to you immediately and we will forward instructions for returning the affected cartridges.

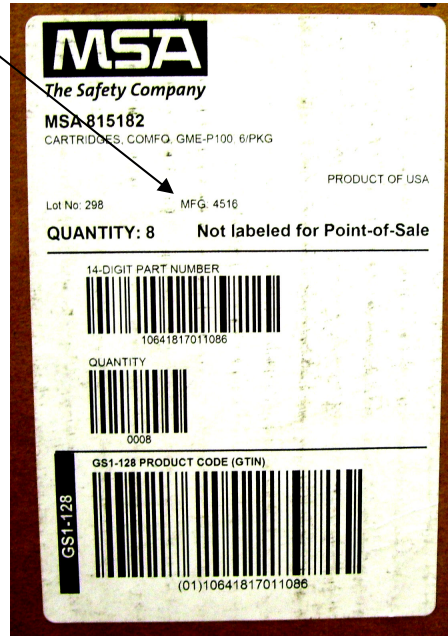


**Individual Cartridge**

**Date Code**



**Carton of Six Cartridges**



**Over-Pack Box Label**

**MSA Customer Service Contact Information:**

If you have any questions regarding this *Safety Advisory*, please contact MSA Customer Service as follows:

- U.S., Canada, or U.S. Territories – 1-866-672-0005 or by email at: [ProductSafetyNotices@MSAsafety.com](mailto:ProductSafetyNotices@MSAsafety.com).
- Outside the U.S., Canada, and U.S. Territories – 724-776-8626 or by email at: [LAMZonecs@MSAnet.com](mailto:LAMZonecs@MSAnet.com).

Again, we apologize for any inconvenience that this situation may cause; however, your safety and continued satisfaction with our products is most important to us.

Best regards,

Director of Quality & Customer Experience, Americas



**Return / Replacement Cartridge Order Form**

**Comfo® Air-Purifying Respirator Cartridges**

**MSA Corporate Center**  
1000 Cranberry Woods Drive  
Cranberry Township, PA 16066  
800.MSA.2222  
www.MSAafety.com

Please complete this form and email it to MSA Customer Service at:

- U.S., Canada, or U.S. Territories – [ProductSafetyNotices@MSAafety.com](mailto:ProductSafetyNotices@MSAafety.com)
- Outside the U.S., Canada, and U.S. Territories – [LAMZonecs@MSAnet.com](mailto:LAMZonecs@MSAnet.com)

Multiple orders can be placed by submitting additional copies of this form.

Name: \_\_\_\_\_

Shipping Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Phone: \_\_\_\_\_ E-Mail: \_\_\_\_\_

<u>Cartridges Ordering and Returning</u>	<u>Cartridge Type</u>	<u>Quantity</u>
Individual Cartridges:	_____	_____
	_____	_____
Packages of Six Cartridges:	_____	_____
	_____	_____
Over-Packs of Eight or Twelve Cartridge Six-Packs:	_____	_____
	_____	_____